



Republic of the Philippines  
Department of Finance  
**INSURANCE COMMISSION**  
1071 United Nations Avenue  
Manila



Advisory No.:	RS-2021-017
Classification:	<b>Regulatory and Supervisory Advisory</b>
Date:	20 October 2021

## INSURANCE COMMISSION ADVISORY

**TO** : ALL REGULATED ENTITIES CONCERNED  
**SUBJECT** : HELP DESK FOR THE ONLINE AGENTS' COMPUTERIZED EXAMINATION

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Starting **20 September 2021**, the Help Desk for the Online Agents' Computerized Examination will be available from **9:00 am to 4:00 pm, Mondays to Fridays**.

You may contact **+63 915-826-9967** for immediate concern/s and issue/s relative to the conduct of Online Agents' Computerized Examination.

All other concerns, including requests for rescheduling of examinees, should be sent thru the designated email of Online ACE: [icace.online@insurance.gov.ph](mailto:icace.online@insurance.gov.ph).

Please be guided accordingly.

A blue ink handwritten signature of Dennis B. Funa.

**DENNIS B. FUNA**  
Insurance Commissioner

