



Republic of the Philippines  
Department of Finance  
**INSURANCE COMMISSION**  
1071 United Nations Avenue  
Manila



**PRESS RELEASE**  
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## **IC: CLAIMS ADJUSTERS NEED ENDORSEMENT FROM INDUSTRY ASSOCIATIONS**

All applications for license of new insurance adjusters must be endorsed by either the Association of Philippine Adjustment Companies (APAC) or Philippine Institute of Loss Adjusters (PILA), Insurance Commissioner Dennis B. Funa said.

In a recently signed Circular Letter, the Insurance Commission makes it mandatory for all insurance adjusters intending to do business in the Philippines to submit a favorable endorsement from APAC and PILA.

The new regulation was drafted in consultation with the trade associations of insurance adjusters.

Commissioner Funa said, "This new requirement will ensure that integrity, honesty and ethical business practices are observed in the insurance adjuster business in the country."

Based on the Circular Letter, APAC and PILA shall determine the applicant's qualifications based on standards set by the respective associations and shall endorse only those found to be compliant.


It likewise provides for an appeal mechanism should the applicant found the reason/s for unfavorable endorsement to be unjustified.

"While the new regulation requires a favorable endorsement from APAC and PILA, the Insurance Commission, as the ultimate decision-making authority for approving an adjuster's license, may direct the issuance of the license even without the endorsement if we find that the non-endorsement unjustified," said Commissioner Funa.

An insurance adjuster is one who seeks to determine the extent of the insurer's liability for loss when an insurance claim is submitted.

Under the Insurance Code, no person shall act as an adjuster, acting in behalf of either the insured or insurance company, unless authorized by virtue of a license issued by the Commissioner.

Currently, APAC and PILA are the two organizations of claims adjustment professionals in the country. PILA is an individual membership while APAC is a company membership, both of which are dedicated towards the development of the profession and its members, as well as in upholding their welfare and good behavior in relation to the insurance industry and the insuring public.

  
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